

Λ M Λ P O L Λ

SHIPPING & RETURNS

At Amapola, each piece is created and delivered with intention. Below you'll find everything you need to know about shipping, timelines, and returns.

SHIPPING

We are committed to ensuring your order arrives safely, promptly, and in impeccable condition.

Shipping Fee

Standard & International DHL Express Shipping: \$35 USD

Pre-Orders

All pre-order pieces are shipped according to the estimated timeline provided on the product page.

Once an order is placed, it cannot be modified.

INTERNATIONAL SHIPPING

We offer DHL Express worldwide.

Please note:

Duties and taxes are determined by your destination country

These fees are the responsibility of the client and are non-refundable

International returns are subject to return shipping costs

Λ M Λ P O L Λ

RETURNS

We hope you love your Amapola piece. If something isn't quite right, we're here to assist.

To be eligible for a return:

Items must be unused, unworn, and in original condition

All labels must remain attached

Return requests must be submitted within 7 days of delivery

Please note:

Return shipping fees apply

Duties and taxes are non-refundable

Items returned damaged, worn, stained, or without labels will not be accepted and will be sent back

REFUNDS

Once your return is received and approved, please allow up to 30 business days for processing.

Refunds will be issued to the original payment method

Shipping fees and taxes are non-refundable

Depending on your bank, it may take additional time for the refund to appear

If your return does not meet our criteria, it will be returned to you.

CANCELLATIONS

Orders may only be cancelled if they have not yet been shipped.

CONTACT

For any questions or assistance, please contact us at:

info@amapolani.com

Λ M Λ P O L Λ

PRE-ORDER POLICY

At Amapola, many of our pieces are created through a thoughtful, made-to-order process—allowing us to honor craftsmanship, reduce waste, and create with intention.

Production Timeline

Estimated production timelines are provided on each product page. These timelines reflect the care and detail that go into every piece and may vary slightly.

Order Confirmation

All pre-orders are confirmed at the time of purchase. Once placed, orders cannot be modified or cancelled.

Shipping

Your order will be shipped once your piece is complete. You will receive a confirmation email with tracking details as soon as it leaves our atelier.

Natural Variations

Due to the artisanal nature of our work, slight variations in color, print placement, or finishing may occur. These details are part of what makes each Amapola piece unique.

Delays

While we do our best to meet all timelines, occasional delays may occur due to the handcrafted process. We appreciate your understanding and patience.

SIZE & FIT / MADE-TO-MEASURE

Each Amapola piece is designed to celebrate the female form with elegance and intention.

Sizing

We encourage you to carefully review our size guide before placing your order. If you are between sizes or need guidance, our team is happy to assist.

Λ M Λ P O L Λ

Fit Guidance

Our silhouettes are designed with a specific fit in mind. Small variations in fit may occur depending on fabric, cut, and individual body shape.

Made-to-Measure

Select pieces may be offered as made-to-measure. These garments are crafted specifically for you based on your measurements.

Please note:

Made-to-measure items are final sale

Accurate measurements are the client's responsibility

Our team is available to guide you through the process if needed

Returns & Fit

We do not accept returns based on fit preference alone. We encourage thoughtful selection and are here to support you prior to purchase.